

Avaya IP Office Standard Mode

How to Change the SD Card to Release 9.0

Telquest Tech Support

Procedure:

First, you must Change the SD Card to 9.0.x (see steps below)

Then put it in the KSU

When the KSU comes up, do not make any calls

Run the Manager using 9.1.x and then Upgrade the KSU to 9.1.x



Keep in mind that Avaya will change the words used on the Manager screens from time to time.

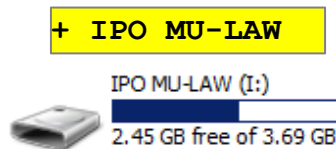
Step 1:

Take the SD Card out of its package and put it into an SD Card Reader.

Note: Make sure that the Manager Software in your Laptop is 9.0.x

If your SD Card Reader has multiple slots (Drives), be sure to note which one represents the Avaya SD Card.

It will look similar to these:



Double Click on the IPO MU-LAW and open it.

If you see a series of other files in the IPO MU-LAW folder, DO NOT click on any of them.

Now, open **Manager Software Release 9.0.x** WITHOUT connecting to IP Office KSU.

Click "File"

Click "Advanced"

Click "Format IP Office SD Card" >

Click "IP Office U-Law" for the Essential/Standard Mode

Wait about 60 seconds and then:

Go back to the "Advanced Tab"

Click **“Recreate IP Office SD Card”** >

Click **“IP Office U-Law”** for Essential/Standard Mode

Click OK... and read this very carefully....

It may take 30-40 minutes or longer to Change the SD Card.

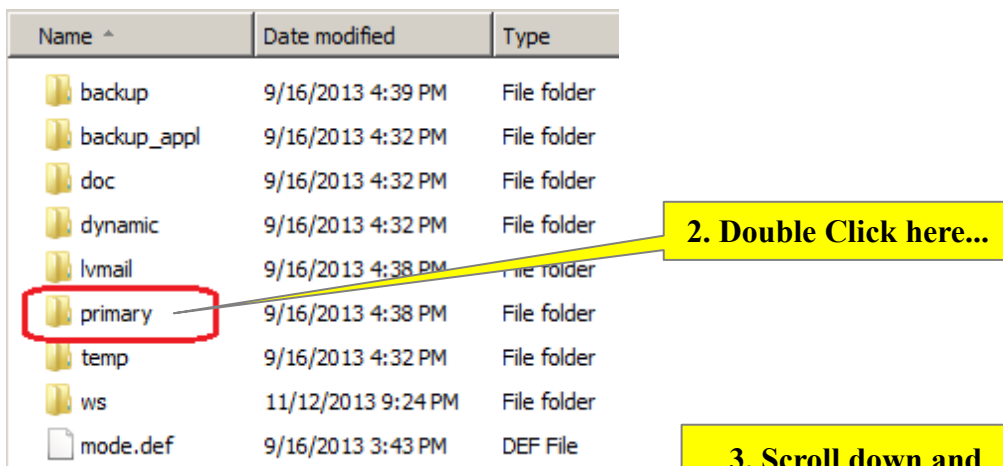
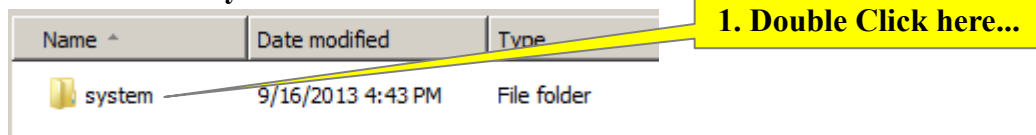
During that time, you will see a pop up with a progress bar increasing as the files are transferred.

When it is done, the pop up will disappear. **Don't touch anything !!!**

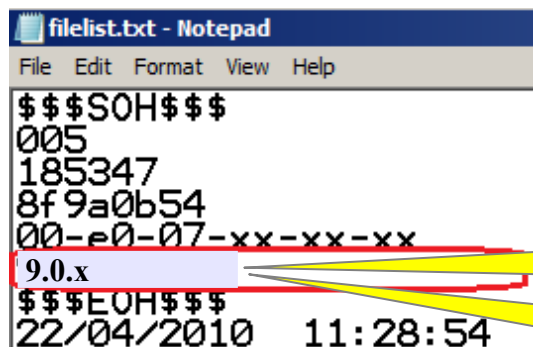
You will now see a new progress bar in the lower right corner of the Manager program.

A pop up will say **“System SD Card successfully recreated.”** when it is completely done.

How to Verify that the SD Card is 9.0.x



Leave the SD Card in the reader and open the filelist.txt



9.0.x

The x means that this digit could be any number.

**Look for 9.0.x ...
If you see it, then all is OK**

**If you don't see 9.0.x, then
the SD Card has not been Changed**

If it is OK, then take SD Card out of the card reader and put it into the IP Office.

It will keep the original Feature Key number but it will be a Release 9.0.x SD Card.

If the SD Card did not Change, do not put it in the KSU.

Now you can either leave the KSU at Release 9.0.x or Upgrade the KSU to 9.1.x